

PRIVACY POLICY

Who are we?

Phoenix Decentralized Solutions has as its core activity the provision of workshops, training and the transfer of knowledge to interested parties in the field of blockchain technology and cryptocurrency. In this service to customers we process a multitude of personal data. Our contact details are:

- telephone: +31 30 799 7178
- e-mail: info@phoenixdecentralized.com
- website: <https://phoenixdecentralized.com>
- postal address: Oorsprongpark 12, 3581 ET, Utrecht

Why this statement?

We are responsible for protecting your personal data as well as possible. We must comply with the requirements of the privacy regulations. We want to be transparent about the types of data we process, the purposes for processing, with whom we share data and what rights you have with regard to your own data. We will inform you about this in this Privacy statement. Do you still have questions after reading this document? Then contact us.

1. Types of data

1.1 We process (possibly) the following personal data of you:

- contact details, such as name, address, place of residence, telephone number, and email address;
- age, gender, marital status;
- other personal data that you voluntarily provide to us.

2. Goals of data processing

2.1 We process your personal data aimed at the following activities in our company:

- assessing and accepting potential customers;
- managing our relationship with (potential) customers and visitors;
- managing and expanding our customer base;
- the conclusion and execution of agreements;
- performing analyzes of personal data for statistical purposes and the use of an archive destination;
- carrying out (targeted) marketing and promotional activities in order to establish, maintain or expand a relationship with a (potential) customer;
- compliance with legal obligations;
- sending newsletters or information of a specific nature.

3. Legal grounds for processing data

3.1 We use at least one of the following grounds for the processing of your personal data:

- the execution of an agreement;
- being able to comply with a statutory obligation that applies to us, for example, compliance with legal deadlines for data retention;
- the explicit permission you have given to process data for specific purposes. You can always withdraw this permission;
- for the defense of our legitimate interests in the context of our business operations or those of a third party. We always weigh the balance between your interests and those of us. Our interests include the careful execution of agreements with you, maintaining and possibly expanding our customer relationship through possible direct marketing and / or profiling aimed at marketing.

4. Storage and storage period of personal data

4.1 We will only keep your personal data for as long and as far as we need it. We keep data that we necessarily need during the term of our relationship or agreement.

4.2 If our relationship or agreement ends, we will retain the data during the statutory retention periods that apply to us.

5. Information, change and objection

5.1 You have specific rights with regard to the processing of your personal data. You can always contact us about this.

5.2 This certainly applies to the following subjects:

- whether we process your personal data;
- the way we process your personal data;
- access to the personal data that we process about you;
- objections to the processing of your personal data;
- adjustment of your personal data if these have (possibly) been processed incorrectly;
- limitation of your personal data;
- deletion (deletion) of your personal data;
- transfer your personal data to yourself or to another organization at your request;
- to contact our data protection officer <name> via <contact details>;
- questions about the content of this Privacy Statement.

5.3 Please note: it is possible that we can not meet a request in all cases. If this is the case, we will let you know this motivated.

6. Security of your data

6.1 We have taken adequate technical and organizational measures to protect your personal data.

7. Providing data to third parties

7.1 We do not just provide your personal information to others. We may do so if you have given us permission for this, if we are obliged to do so on the grounds of the law or a court decision, or if such provision serves our purposes of processing personal data.

7.2 For the execution of our operations and depending on the services provided to you, we may provide your personal data to the following persons or parties:

- persons and bodies that have to be informed on the basis of a legal obligation;
- external parties that process data under our control and responsibility, such as our ICT service provider or our (direct) marketing agency;

7.3 External parties who process personal data under our responsibility will do so only for purposes and under conditions that we have agreed with them. We record this in written agreements.

8. Changes to the Privacy Statement

8.1 It may happen that we change this Privacy Statement in the future. You will always find the most current statement on our website.

9. Complaint

9.1 Do you disagree with the way in which we process your personal data or deal with your rights as a customer? In that case, please contact us at privacy@phoenixdecentralized.com. We strive to respond within 24 hours.

9.2 You can also submit a complaint to the Dutch Data Protection Authority. Look for this at www.autoriteitpersoonsgegevens.nl.

10. Translation of this policy

10.1 This English version of the Privacy Statement is a translation from the original Dutch version. (In case of an dispute,) the Dutch version is leading.

Last update: May 17, 2018